

[REDACTED]

From: [REDACTED]
Sent: 18 February 2026 12:38
To: [REDACTED]
Subject: Re: FW: Neighbourhood Link content Complaint

Dear [REDACTED],

Thank you for this additional information. Please treat my email as (a) general correspondence for scrutiny by the Panel.

Yours sincerely,

[REDACTED]

On Wed, 18 Feb 2026 at 11:20, [REDACTED] wrote:

Dear [REDACTED]

Thank you for your email addressed the Director of Law and Governance, for the attention of the Leicester, Leicestershire and Rutland Police and Crime Panel. This has been passed to me to respond as the clerk to the panel.

I understand you wish to raise a complaint about the use of the Neighbourhood Link system to circulate content originating from the Office of the Police and Crime Commissioner, and that you consider the material you received to be political in nature and not an appropriate use of a community safety alerts platform.

The Police and Crime Panel's Complaints Subcommittee has a procedure for handling complaints about the conduct of the PCC and/or Deputy PCC. Complaints are dealt with by way of informal resolution. This is not a disciplinary process and does not involve a formal investigation, but the PCC/DPCC may be asked to provide information or documents, and to attend a meeting to answer questions or provide clarification as part of the informal resolution process.

The alternative to the formal complaint route is to pass your correspondence to the Chairman of the Panel for his consideration. The Chair will then decide the most appropriate way for the issue to be taken forward, for example whether to seek a response from the PCC and/or whether it is best addressed through questions at a Panel meeting or written clarification.

I would be grateful if you could confirm with me whether you want your email treated as (a) general correspondence for scrutiny by the Panel, or (b) a complaint under the Complaints Subcommittee procedure as this will help us route it correctly.

Please also be assured that if any reference to your correspondence were ever needed in public documentation, personal contact details would not be published.

Kind regards,

[REDACTED]

[REDACTED]

Democratic Services Officer

Department of Public Health, Law and Governance

Leicestershire County Council

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 06 February 2026 17:05
To: Fiona McMillan <Fiona.Mcmillan@leics.gov.uk>
Subject: Neighbourhood Link content Complaint

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

To the Director of Law and Governance at Leicestershire County Council, for the attention of the Leicester, Leicestershire and Rutland Police and Crime Panel.

Dear Ms. McMillan,

I do not regard this email below, received today, as a proper use of the Neighbourhood Link system. The system is supposed to be a means for community communication to reduce crime and assist the Police in catching perpetrators.

It is not a tool for the PCC to make political statements and I wish to raise a complaint against the use of the system for this purpose.

I note that the latest report by the Migration Observatory states, "Overall, rates of incarceration and criminal convictions are broadly similar for foreign and British nationals. When controlling for age and sex, the share of non-citizens who are incarcerated is lower than among Brits."

I also object to the use and quoting of content from the "X" social media platform, given that platform is under investigation by OFCOM and the ICO for alleged i serious misuse of personal data to generate image and video content. I think such use and name-checking of the platform represents a serious lapse of judgement by the PCC and Neighbourhood Link authors

If this continues I will cease t regard Neighbourhood Link as a reliable source of information and advice to reduce crime.

Yours sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

----- Forwarded message -----

From: **Neighbourhood Link** <alert@neighbourhoodalert.co.uk>

Date: Wed, 13 Aug 2025 at 11:09

Subject: **PCC Rupert Matthews' views endorsed by Justice Minister** [#494479006]

To: [REDACTED]

Just days after PCC Rupert Matthews wrote to the Justice Minister Shabana Mahmood MP, advocating the



PCC Rupert Matthews' views endorsed by Justice Minister



Just days after PCC Rupert Matthews wrote to the Justice Minister Shabana Mahmood MP, advocating the automatic deportation of all foreign criminals, the Minister took to social media in support of this view.

Her post on X (formerly known as Twitter) was categorical: “I am clear: foreign criminals must be deported, never to return”. She added: “When foreign nationals commit a serious crime, the appropriate punishment is clear to me: they must be sent packing.

“By failing to live up to their responsibilities they must lose their right to call our country their home.

“They must be deported, never to return.”

In a letter sent on 31 July 2025 Rupert Matthews had suggested that ‘we automatically deport all foreign nationals convicted of a crime that carries a possible prison sentence.’

Read the full article via the link:

****://***.***/*****

#SafeAndProsperousCommunities



Message Sent By

[Redacted]

(Office of the Police and Crime Commissioner for Leicester, Leicestershire and Rutland, Communications and Engagement Officer, Leicester, Leicestershire and Rutland)

Your Neighbourhood Link account...

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VISAV Limited is the company which built and owns the Neighbourhood Alert platform that powers this system. VISAV's authorised staff can see your data and is registered with the Information Commissioner's Office as the national Data Controller for the entire database. VISAV needs to see your data in order to be able to manage the system and provide support; it cannot use it for commercial or promotional purposes unless you specifically opt-in to Membership benefits. [Review the website terms.](#)

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